



What you now have with Assis

Your Powered by Assis package is live. Here's how everything fits together - for your customers, and for your team.



01 Shopify connected

Your store is linked - products, inventory, and orders - so Assis can answer with live information, from shopping questions to order status.



02 Always-on across channels

Customers can reach you anytime through the website plugin, WhatsApp, and email. Assis AI is available 24/7.



03 Knowledge Base

Answers come from your Knowledge Base and product data. Keep it updated - the clearer it is, the better Assis responds.



04 Tone & behavior

We can tune how Assis speaks - tone, wording, guidance, and how it handles different situations - so it feels like your brand.



05 Seamless handoff

Customers can continue from the website chat into WhatsApp or email. When a person is needed, the conversation moves straight to your team in AssisWorld.



06 AssisWorld

Your team's workspace for every conversation that needs human attention - reply, follow up, and stay in context.



07 Operational view

See conversations, handoffs, volume, and response activity in one place - so you always know what's happening on the customer side.



08 Your Assis contact

A dedicated contact for setup and ongoing tuning. Reach out anytime to refine answers, adjust behavior, or improve how Assis works for your store.

Want to refine answers or adjust the experience? We're here with you - just reach out.

assis.care · orel@assis.care